

AVAILABLE FINISHES & PRICE GROUPS

ALL PIECES ARE AVAILABLE IN ANY DAVID LEE PAINT OR STAIN LISTED IN THIS PRICE LIST (Unless otherwise indicated.)

GROUP #00... "UNFINISHED": Items are unfinished inside and outside (bare wood).

GROUP #01... "STAIN FINISH": Items are finished inside and outside with any 1 of our stains.

GROUP #02... "STANDARD PAINT FINISH": Items are finished inside and/or outside with any 1 of our paints; or a combination of any 1 paint and any 1 stain; or a 2-stain combination.

GROUP #03... "DELUXE PAINT FINISH": Items are finished inside and/or outside with any 2 of our paints; or a combination of any 2 paints and 1 stain. (Placement of accenting is at the discretion of the factory, unless otherwise specified on your purchase order.)

YOU MUST SPECIFY AN INTERIOR AND AN EXTERIOR COLOR WHEN ORDERING.

IF NOT SPECIFIED:

- *Items with solid doors will receive a complementary stain finish interior.
- *Items with glass doors will receive an interior finish the same as the exterior, paint or stain.
- *Items with no doors (ie: bookcases, tables, desks, etc.) will be finished 1 color, inside and outside, or top and base.
- *All drawers, backs and undersides will receive a complementary stain finish.
- *All cane is stained Puritan Pine unless otherwise specified on purchase order.

- ... Custom-finished pieces are available; however, we **DO NOT** match paint or stain. Should a custom finish be required, you must provide us with the paint or stain. (**Call for specifics, we will tell you what to send.**) There is a \$50 custom charge per piece/per custom color to produce a sample and to finish the piece in your custom color(s). The piece must be pre-paid in full and is **NOT REFUNDABLE OR RETURNABLE**. Keep in mind, the antiquing and distressing process may alter your custom color somewhat. A sample will be sent for your approval prior to finishing the order.
- ... Standard Colors have Standard Distressing. On a painted finish, Standard Distressing consists of worn spots where the wood shows through the paint, antiquing, wormholes, peeled paint, visible knots, nicks and scratches. On a stained finish, Standard Distressing consists of wormholes, visible knots, nicks and scratches. No bare wood will show on a stained finish. Our product is designed to imitate the look of an antique.
- ... Cottage Colors have Light Distressing and are not available with Standard Distressing. On a painted finish, Light Distressing consists of minimal nicks, dents, wormholes, scratches, peeled paint and bare wood showing on the flat surfaces, edges and corners. On a stained finish, Light Distressing consists of minimal nicks, dents, wormholes and scratches, and there will be no bare wood showing.
- ... With either distress level, eventual cracking, shrinking, non-threatening cracks, visible knots and grain variances are the acceptable end-results of our finishing process. In addition, construction joints and seams may be visible. This is normal and is considered part of our finish.
- ... All of our finishing steps are done by hand and may vary somewhat. Wood characteristics vary considerably. For these reasons, we cannot guarantee an "exact" color or distressing/antiquing match to a previously-ordered piece or to color sample sets.
- ... All pieces are handmade and **CUSTOM FINISHED** for you; therefore, you must be very careful when selecting colors, as pieces are **NOT RETURNABLE**.
- ... Custom orders may be available **AT OUR DISCRETION**. Drawings and specifications must be mailed, faxed or emailed to our factory. Allow up to five business days for a price quote. Custom orders are processed on a pre-pay basis only, with **NO EXCEPTION**.

TERMS, ORDERING AND SHIPPING INFORMATION

TERMS:

- ... Minimum opening order is \$500.00, Re-order is \$250.00. \$25.00 charge for orders under minimum.
- ... **OPENING ORDERS:** Pre-pay, Proforma or Credit Card (MasterCard/Visa/American Express). Net 30 is **NOT** available for opening orders.
- ... **RE-ORDERS:** Net 30 available upon approval of customer's credit references. You may request a credit application from the factory for re-orders.
- ... Lead time is approximately eight to ten weeks from receipt of order by factory.
- ... Rush orders **MAY** be accommodated **AT OUR DISCRETION**. These must be pre-paid in full with a 10% upcharge. Please call for availability and pricing.
- ... Orders shipped Common Carrier will be sent **FREIGHT COLLECT** (consignee pays for **FREIGHT** at time of delivery) or **THIRD PARTY BILLING** (customer will be billed **DIRECTLY** by the freight company). David Lee Designs does not, **UNDER ANY CIRCUMSTANCES**, "pre-pay and add" freight.
- ... As you are responsible for all freight charges, a freight estimate may be requested at any time prior to the shipment of your order. This will be obtained directly from the freight company and faxed to you in writing. A "percentage" freight estimate is **NOT** available. Please be aware, however, that common carrier freight charges are based on weight minimums. Typically, the more furniture you order, the lower your freight percentage is to your purchase price. A shipment with 1 or 2 small units will have a much higher percentage of freight than a shipment with several large units. Consolidating orders will help reduce freight costs. In addition, please note that we do not offer any sort of "White Glove" delivery service. All shipment is by common carrier.
- ... UPS orders will have applicable shipping charges added per weight and zone. Multiple-item UPS orders may be shipped more economically by common carrier. The factory will advise you on your written order confirmation if this is the case.
- ... **THERE WILL BE NO CASH REFUNDS**. In a damage/defect situation, merchandise will be exchanged in like style and color.
- ... Clock mechanisms are warranted for one year from date of original purchase.

ORDER CONFIRMATION:

An order confirmation and damage/loss/delivery policy will be mailed to you by the factory. The confirmation should be reviewed carefully, and then signed and returned, by fax or mail, as it is considered final. The damage/loss/delivery policy explains the consignee's responsibility in the event of a damage at time of delivery, and it must also be signed and returned. Your order will **NOT** go into production until both the signed confirmation and the signed damage/loss/delivery policy have been received by the factory. There will be no refunds or exchanges on orders processed as confirmed by the customer.

DAMAGE OR LOSS:

As required by the damage/loss/delivery policy, you must inspect all cartons in the presence of the driver before accepting delivery. **NOTE ANY VISIBLY DAMAGED CARTONS (OR SHORTAGES) DIRECTLY ON THE DELIVERY RECEIPT.** Any damage/loss not noted with the driver will result denial of your damage claim. Concealed damage not noted at delivery is the responsibility of the receiver. Damage/loss must be reported to the factory immediately after receipt. Photographs of damaged item/damaged packaging will be required, and all cartons and packaging materials (internal and external) must be retained. Provided that the instructions on the damage/loss/ delivery policy are followed, the factory will file any damage/loss claim. No damage returns will be accepted without authorization. No refunds will be given for damaged/lost merchandise. Damaged items will be replaced with like style and color upon return to the factory. Lost items will likewise be replaced. **IN THE EVENT OF A UPS DAMAGE**, it is not necessary to note damage with the driver. You must, however, save all packaging (internal and external) and contact the factory immediately for instructions.

All prices are subject to change without notice.

We reserve the right to discontinue or alter any of the above designs.

Minor assembly may be required on certain items.

THANK YOU FOR YOUR ORDER.

DAVID LEE www.davidleefurniture.com

MADE IN USA

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